

FALCON ALERT FRAUD PROTECTION

If you plan on taking a trip this summer, or any time of year, it's always best to let Mil-Way know if you will be using your debit card while away.

ABOUT FALCON ALERT

We protect our members' accounts with Falcon Alert Fraud Manager. This free-to-members service tracks your debit card transactions to understand your buying habits. When purchases are made outside of this established 'habit,' it can activate an alert through Falcon.

If the alert becomes escalated, Falcon will call the phone number you provided to the credit union to verify if purchases are legitimate and not fraud. **If Falcon cannot reach you, Falcon may place a temporary block on your card for your protection.** It is important to return Falcon's call.

Also, to keep your vacation pleasant and your purchases protected, it's important to let Mil-Way know the dates you will be traveling and using your card.

For more Information Regarding the Falcon Fraud Protection and the process in which security is provided, **please click here.**